

Pricing- Luxembourg (Valid from 8/6/2018)

We charge a processing fee + payment method fee per transaction

The cards commission is charged per transaction, and consists of 3 parts (referred to as **Interchange++**):

1. Interchange fee: customer bank fee starting from 0.2% for European consumer debit cards
2. Card Scheme fee: usually ranges from 0.10% to 0.65%
3. Viva Wallet Acquiring Fee

Find out more [here](#)

Card Present Acquiring

Card Terminals

Viva Wallet Acquiring Fee: 1.16%

<u>Payment Method</u>	<u>Processing Fee</u>	<u>Payment method fee</u>
Visa, Mastercard, Maestro	-	Interchange ++
Bancontact	-	0.14€
Alipay	-	2.4%

<u>Other</u>	<u>Price</u>
Refund Cost / In case of cancellation or refund	FREE
Card Terminal Setup	FREE
Daily Sales Clearance	FREE

Card not Present Acquiring

Online Payment Solutions (e-shop & mobile app), MoTo Transactions on Card Terminals, Web POS Transactions

Viva Wallet Acquiring Fee: 2.06%

Payment Method	Processing Fee	Payment method fee
e-commerce Transactions		
Visa, Visa Electron, Mastercard, Maestro	0.24€	Interchange**
Alipay	-	2.4%
Web pos/moto		
Visa, Visa Electron, Mastercard, Maestro	0.24€	Interchange**
Other		Price
Refund cost / In case of cancellation or refund		FREE
Disputes & Chargebacks		20€
Daily Sales Clearance		FREE

Account Pricing

Service	Price
Account Setup	FREE
Transfer money to an IBAN	FREE